

City County of San Francisco  
Information and Communication Technology Plan - Completed Projects DRAFT

Department	Project	Objective	FYFinish
Airport	Managed Security Upgrade	24/7, Cloud-based Security Operation Center providing managed security services.	FY2018-19
Airport	Common Use Self Service (CUSS) Check-in Kiosk	Expansion of existing Common Use Self Service (CUSS) check-in Kiosk Equipment to additional locations throughout the Airport.	FY2019-20
Airport	Internet Hardware Upgrade	Upgrade to Wi-Fi networks to meet the increased demand for Internet service from the Airport Commission, airlines, tenants.	FY2018-19
Arts Commission	Salesforce Database	Replace and connect multiple outdated siloed database systems.	FY2018-19
Assessor-Recorder	Recorder System Replacement Project	The City's current Recorder system has been in place for almost 20 years and is needed for recording, cashiering, imaging, and indexing.	FY2019-20
Board of Supervisors	Legislative Record Digitization	Digitize the legislative record of the City and County of San Francisco as part of a larger records and information management review.	FY 2020-21
Building Inspection	Document Management System	Replacement of a document management system that was in use for 12 years.	FY2018-19
City Administrator	County Clerk - City ID System Upgrade	Finish an upgrade path to go-live on a new IT system before the legacy system sunsets in July 2020.	FY2019-20
Controller Systems Division	Citywide HSS New Hire & Life Events Online	The purpose of this project is to allow for employees to perform online new hire and life events benefits enrollment rather than follow the process on paper.	FY2020-21

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Controller Systems Division	SF Employee Gateway Portal Expansion to s	The purpose of this project is to expand online benefits enrollment to the City's full population.	FY2020-21
Fire Department	Mobile Network Consultant Services	The Department is in need of assistance to properly design a mobile network infrastructure to support its mobile device operations.	FY2018-19
Human Services Agency	Workflow Automation	Automate repetitive actions and data entry in multiple data systems	FY2018-19
Police	eCitations	This initiative will allow police officers to issue citations using their smart phones instead of a piece of paper.	FY2019-20
Police	SFPD Main Web Site and 10 District Station	SFPD Main Web Site and 10 Station Web Sites	FY2019-20
Public Defender	Gideon (JUSTIS) Development	A desktop and mobile application to provide 1) workflow automation, 2) electronic-scanned document integration and 3) data repository.	FY2019-20
Public Library	City Fiber Expansion	Expand city fiber to all library locations	FY2018-19
Public Library	Tech'd Out	Provide library user self-help opportunities to facilitate ease of use of, and access to, literature and information.	FY2020-21
Recreation and Parks	Lifecycle Condition Assessment	Procure a new facility condition assessment system	FY2018-19
Recreation and Parks	Provide high speed connectivity to remote I	To connect remotes site to business applications	FY2020-21

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Sheriff	Public Safety Mobile/Portable Radio Replac	A 5 Year Project to replace the Sheriff Department's aging portable and mobile radios with 800/700 Mhz Project.	FY2018-19
Treasurer-Tax Collector	Payment Card Industry (PCI) Compliance	Ensure that CCSF is compliant with credit card industry standards.	FY2020-21
Treasurer-Tax Collector	Commercial Real Estate Database	Trace businesses registered, investigated, or audited back to this project based on our lead sourcing approach.	FY2018-19