



# Committee on Information Technology

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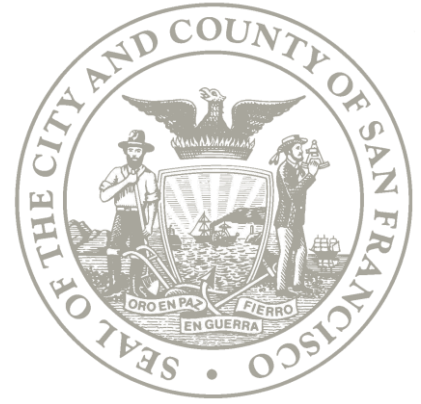
Special Meeting  
June 19, 2018

1 Dr. Carlton B. Goodlett Place, City Hall, Room 201  
San Francisco, CA 94102

# Agenda

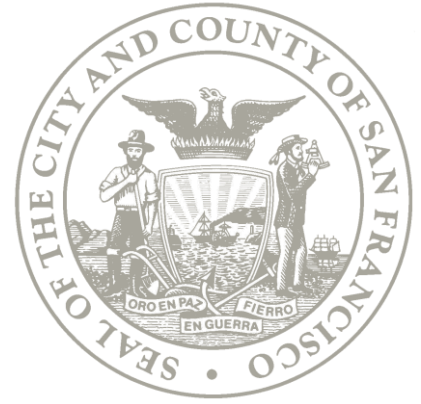
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- Call to Order by Chair
- Roll Call
- Approval of Meeting Minutes from May 4, 2018
- Chair Update
- CIO Update
- Update to Citywide Cybersecurity Policy (Action Item)
- Discussion: Renewal of Technology Marketplace Contract
- Public Comment
- Adjournment

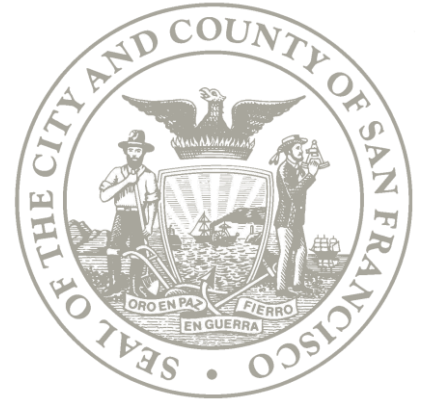


# 3. Approval of Minutes

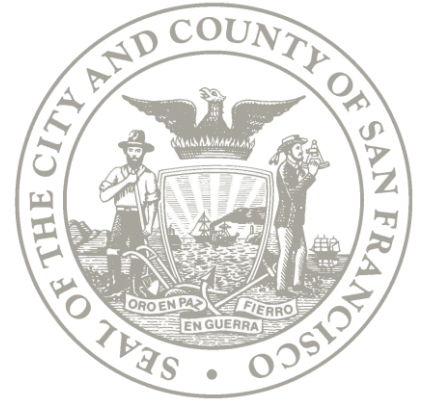
Action Item



## 4. Chair Update



## 5. CIO Update



# 6. Update to Citywide Cybersecurity Policy

Action Item

# City Cybersecurity Policy

6/19/18



SAN FRANCISCO  
DEPARTMENT OF  
TECHNOLOGY

# Key Concepts for the Policy Update

**Evolution of the existing policy** – targeted to address City compliance drivers and the following feedback from the current policy.

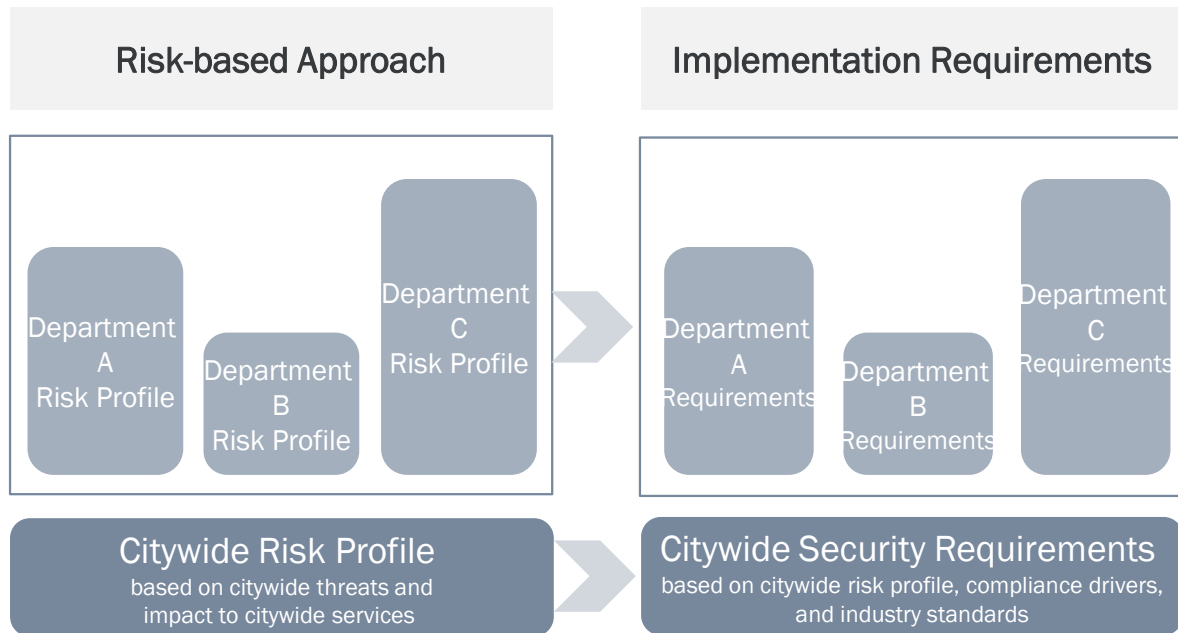
**Risk-based Approach** – recognize the city risk profile as well as unique risk profile of different departments

**Implementation Requirements** – security framework adoption requires implementation requirements in alignment with the risk profile

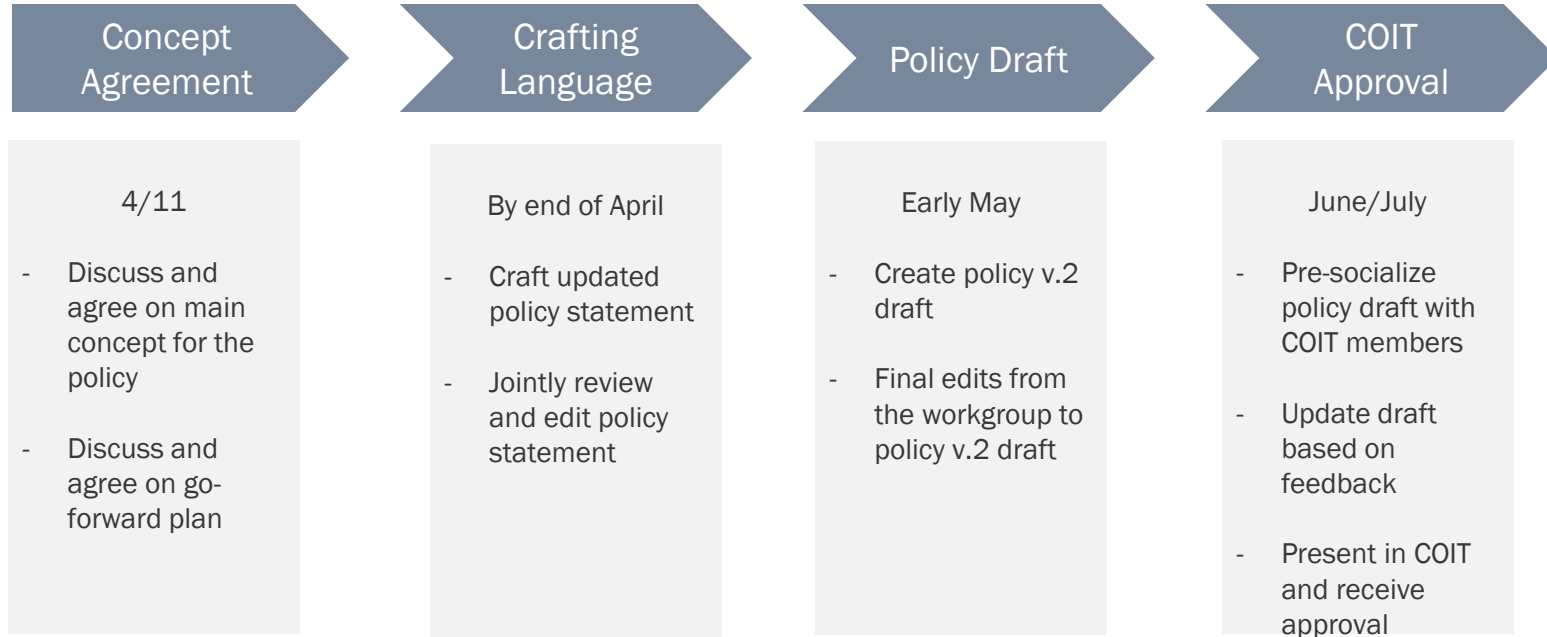
**Clarify Security Roles** – roles related to analyzing risk profiles, defining implementation requirements, and creating a remediation roadmap



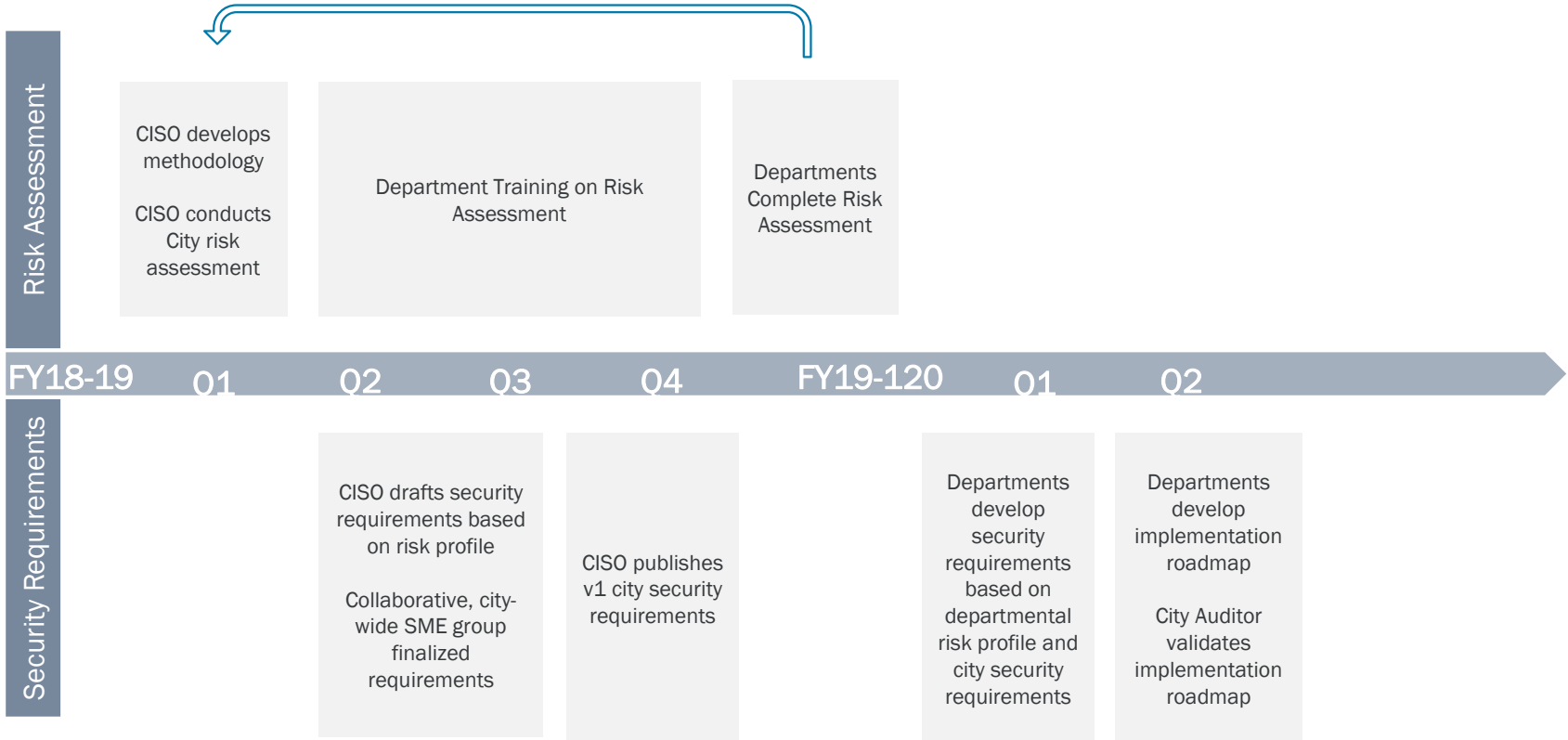
# Policy Update Focus

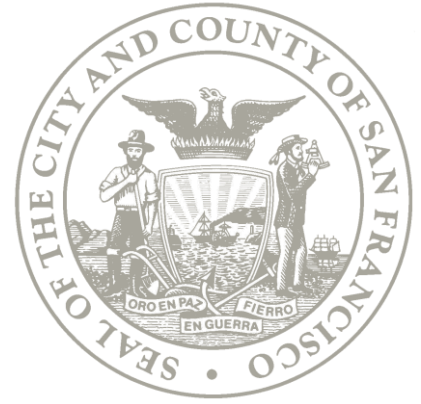


# Policy Update Roadmap



# Policy Implementation Roadmap





# Technology Marketplace 2.0

## Upcoming RFP

### Office of Contract Administration

# Business Objectives

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1. Obtain best value for City's technology procurement
2. Increase vendor competition
3. Increase vendor diversity to obtain access to wide range of technologies and expertise, and LBE participation within the Marketplace

# What is Staying the Same?

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- The **framework** and most **features** of the Marketplace will remain unchanged
- **Framework:**
  - › Structure and organization of the Marketplace

# What is Staying the Same?

## Framework- Three Tiers

Tier 1	Tier 2	Tier 3
<ul style="list-style-type: none"><li>• Contracts for over \$20 Million</li><li>• All products categories available</li><li>• All services categories available</li></ul>	<ul style="list-style-type: none"><li>• Contracts for \$3 million - \$10 Million</li><li>• All products categories available</li><li>• Some services categories available</li></ul>	<ul style="list-style-type: none"><li>• Micro LBE Set Asides (Capped at Minimum Competitive Amounts)</li><li>• CMD categories used (products and General Services)</li></ul>

# What is Staying the Same?

## Framework- Categories

### Product Categories

A. Adobe	I. HP	Q. Oracle
B. Apple	J. HPE	R. Palo Alto Networks
C. Aruba	K. IBM	S. Rubrik
D. Avaya	L. Juniper	T. Salesforce
E. Cisco	M. Microsoft	U. ServiceNow
F. Dell	N. Mosaic 451	V. Splunk
G. FireEye	O. Nokia Alcatel	W. VMWare
H. Fortinet	P. Okta	X. Other

### Service Categories

Y. Hardware Maintenance	Z. Training	AA. Professional Services	BB. Cloud Services
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# What is Staying the Same?

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- **Features:**

- › Competitive procurements required within Marketplace
- › OCA oversight, CIO review process, Local 21 review for Prof. Services

# What is Changing?

- Key Changes:
  - › 1. More product lines:

<b>Adobe</b>	HP	<b>Oracle</b>
Apple	<b>HPE</b>	<b>Palo Alto Networks</b>
<b>Aruba</b>	IBM	<b>Rubrik</b>
<b>Avaya</b>	<b>Juniper</b>	<b>Salesforce</b>
Cisco	Microsoft	<b>ServiceNow</b>
Dell	<b>Mosaic 451</b>	<b>Splunk</b>
<b>FireEye</b>	<b>Nokia Alcatel</b>	<b>VMWare</b>
<b>Fortinet</b>	<b>Okta</b>	Other

# What is Changing?

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- Key Changes:
  - › 2. Ability to refresh the Marketplace
    - Add new vendors
    - Request new product lines and/or services

# What is Changing?

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- Key Changes:
  - › 3. New category for procurement of cloud Services (SaaS)
  - › Departments will be required to meet with DT, CAT, and Risk Management to determine if the Marketplace is the appropriate procurement avenue

# What is Changing?

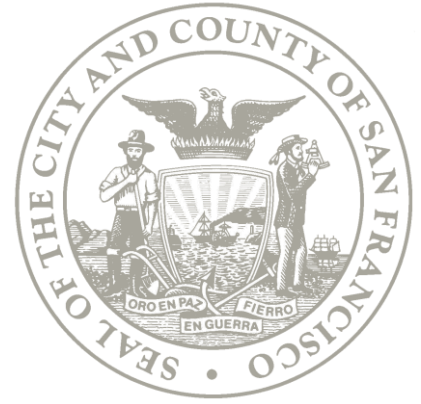
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- Key Changes:
  - › 4. Contract attachments required for certain procurements to enhance protections for City

# RFP Timeline

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- RFP release: Mid-June 2018
- Proposal due date: Early-August 2018
- New Contract start date: January 2019



## 8. Public Comment