



FY 2017-18 Q1 Executive Summary - **PROTOTYPE**

COIT Budget & Performance

Executive Summary

As of the beginning of FY 2017-18, the COIT portfolio has **214 funded technology projects** from 37 departments. In Q1, COIT received performance updates on 189 projects. The following departments did not submit any performance updates this quarter: Academy of Sciences, Homelessness and Supportive Housing, Human Resources, Juvenile Probation, Municipal Transportation Agency, Public Utilities Commission, and Sheriff.

Below is a breakdown of the funded projects by **project status**.

Project Status	Not Started	Canceled	In Progress	Completed	Unknown	Total
Number of Projects	15	11	89	74	25	214
% of Projects	7%	5%	42%	35%	12%	100%

The section below lists the funded projects by **theme**.

Theme	In Progress	Total Projects	FY 2017-18 GF Funded Amt	FY 2017-18 Total Funded Amt
Asset Management	2	12	\$0	\$750,000
Customer & Case Management	8	17	\$148,799	\$930,000
Collaborative Tools - Data Sharing	8	22	\$125,000	\$5,292,340
Digitization & Document/Records Management	8	12	\$0	\$0
General Operations	14	31	\$1,571,410	\$2,371,410
IT Infrastructure: Network & Data Centers	22	65	\$6,648,290	\$8,494,458
Major IT Project	6	11	\$18,806,005	\$51,882,826
Mobile Technology	4	8	\$625,000	\$625,000
Risk Management: Cybersecurity & Business Continuity	8	16	\$1,914,750	\$4,800,000
Website	9	16	\$1,026,724	\$2,735,000
	89	214	\$30,865,978	\$77,881,034

The section below lists the General Fund-funded projects that have **not started** in order to identify issues and potential assistance.

FY Approved	Dept	Project Name	Delay Issues	GF Amt Funded	Total Budget
FY 2015-16	PDR	Implement Electronic Content Management System	Contingent on implementation of Gideon, which is still underway	\$100,000	\$250,000
	REC	Constituent Relationship Management	Contingent on new website launch, which is on hold	\$100,000	\$140,000
		Replace End of Life Cisco VOIP system	Need more direction regarding citywide VOIP strategy	\$135,000	\$600,000
FY 2017-18	ART	Salesforce Database	No historical information; overall Salesforce initiative to consolidate various system is underway	\$120,000	\$120,000
	HSS	Integration of CRM, ECM, HCM, and VOIP	No information provided	See Comment	\$275,000
		Self-Service online premium payment	Anticipate to start in fall FY 2017-18	\$150,000	\$150,000

Comments:

1. Another project (Member Services CRM) merged with this project. That project received GF funding in FY 2015-16 in the amount of \$309,723.
2. Note that there is a CON project (Implement PeopleSoft Maintenance Management Module) that is scheduled to start after FY 2017-18.

Funded Technology Projects

Asset Management

Active

Dept	Name	Objective	% Completed	Target Completion	Schedule Status	Total Budget	Remaining Budget	Budget Status	Success Measure
AIR	Contract Management Compliance System	Track contracts and their key elements through their life cycle	50-74%	FY 2015-16		\$979,500	\$400,000		<ul style="list-style-type: none"> ○ Complete testing of Release 2/3 in CMCS QA. ○ Load Data Historical Transactions
	Overall Project Health	Delayed due to F\$P	Upcoming Activities Development around interim solution for detail financials.			Risks -Delayed due to F\$P; need workaround for financial details -Scope increase			
REC	Lifecycle Condition Assessment	Procure a new facility condition assessment system	1-24%	FY 2018-19		\$1.5 million	\$1.5 million		None listed
	Overall Project Health	Still in initiation phase and waiting on approval from OCA and City Attorney	Upcoming Activities -Waiting for OCA to approve sole source agreement -Waiting on City Attorney's approval			Risks -May delay due to City Attorney's approval			

Unreported

Dept	Name	FY Approved	Total Budget
MTA	Enterprise Asset Management	FY 2013-14	\$10,000,000
PUC	Maximo Enhancements	FY 2016-17	\$1,440,000
PUC	Work/Asset Management System Mobile Solutions	FY 2014-15	\$770,000

Completed

Dept	Name	FY Approved
AAM	Collections Management System	FY 2013-14
AAM	Digital Asset Management System	FY 2015-16
MTA	Automated Inventory and Asset Management and Discovery Suite	FY 2014-15
MTA	Shop History and Online Parts System	FY 2013-14
DPW	Computerized Maintenance Management System Enhancements	FY 2016-17