Business Intelligence



Agenda

- BI Assessment
- BI Objectives
- Proposed BI Solution
- BI Milestones
- o BI Team
- o BI Vision
- Process Improvement

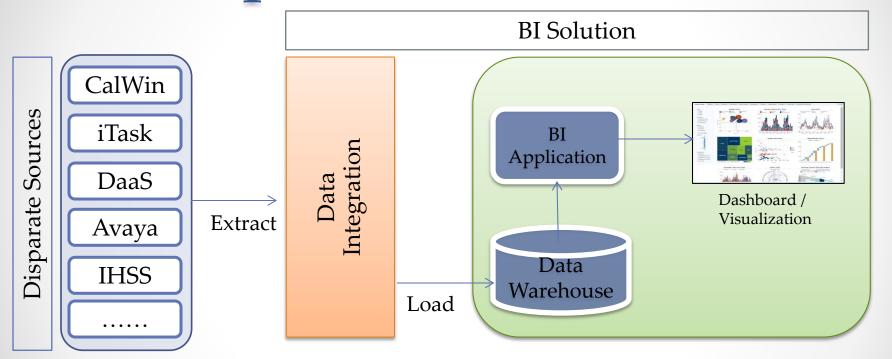
BI Assessment

- Disparate siloed data systems
- IT reporting team facilitates Data Requests
- Turn around time: few days to few weeks
- More Operational, Less Strategic
- Limited ad hoc capabilities

BI Objectives

- o Integrate disparate siloes data systems
- Improve turn around time for reports (hours)
- Capability for extensive ad hoc and Strategic Analysis
- Automated BI solution
- Ultimately, make data central to decision-making

Proposed BI Solution



Raw Data

Information

Insights

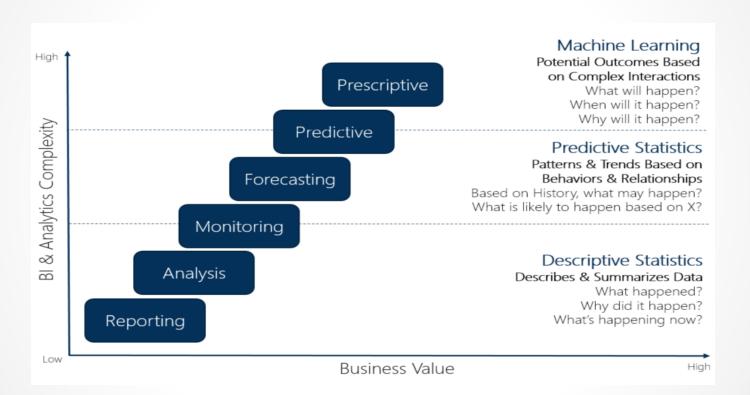
BI Team

- 4 FTE's
 - ETL Architect
 - o Sr. Bl Engineer
 - Data Analyst/Business Analyst
 - Database Administrator
- Add 4 more FTE's
 - 2 ETL developers
 - Business Analyst/Project Manager
 - QA analyst

BI Team Milestones

- Completed Hiring the BI team
- Data Analytics Council was formed
- Phase I build of the data warehouse is underway (Feb'18)
- Sharepoint data integration HR & Procurement (Mar '18)
- Built key partnerships with:
 - Planning, HR, Procurement, CAAP, Welfare-to-Work, SF Benefits, Records Management, Rev Mgmt

BI Vision



Process Improvement

2. Identify Processing Times

Es

3. Establish SLAs





1. Identify stages

4. Highlight bottlenecks



5. Provide

Alerts

Questions?

