COMMITTEE ON INFORMATION TECHNOLOGY CITY AND COUNTY OF SAN FRANCISCO DRAFT MINUTES

Thursday, September 21, 2017 10:00 a.m. - 12:00 p.m. 1 Dr. Carlton B. Goodlett Place City Hall, Room 305

MEMBERS

Naomi Kelly, City Administrator, Chair Linda Gerull, Chief Information Officer, Department of Technology Melissa Whitehouse, Budget Director, Mayor's Office London Breed, President, San Francisco Board of Supervisors Ben Rosenfield, Controller Micki Callahan, Director, Department of Human Resources Barbara Garcia, Director, Department of Public Health Luis Herrera, City Librarian, Public Library Harlan L. Kelly, Jr., General Manager, Public Utilities Commission Anne Kronenberg, Director, Department of Emergency Management Ivar Satero, Director, San Francisco International Airport Edward D. Reiskin, Director, Municipal Transportation Agency Trent Rhorer, Executive Director, Human Services Agency Charles Belle, Public Member Alex Polvi, Public Member

1. Call To Order

Mr. Kenneth Bukowski called the meeting to order at 10:04 a.m.

2. Roll Call

Members Present:

Kenneth Bukowski (for Naomi Kelly) Linda Gerull Melissa Whitehouse Kayleigh Lloyd (for London Breed) Ben Rosenfield Micki Callahan Winona Mindolovich (for Barbara Garcia) Michael Liang (for Luis Herrera) Ken Salmon (for Harlan Kelly) Mitch Sutton (for Anne Kronenberg) Ian Law (for Ivar Satero) Ed Reiskin Dan Kalamaras (for Trent Rhorer) Alex Polvi *COIT Staff:* Alex Banh Jacalyn Mah Lily Liang Matthias Jaime

Guests Present:

| Anita Cheng | Georg Wolfl | Rey Buzon |
|--------------------|-----------------|--------------------|
| Bill Joe | John Monolakis | Rich Bogen |
| Brian Roberts | K. Perez | Riker McClaskey |
| Carrie Bishop | Larry Wolfson | Sherman Luk |
| Daniel Quach | Lawrence Chew | Tim Rodriguez |
| Elissa Koestenbaum | Leon Rountree | Tony Lawrence |
| Michael Solomon | Lloyd Chourappa | Will Sanson-Mosier |
| Rand Miyashiro | Carrie Bishop | |
| | | |

3. Approval of Meeting Minutes from May 5, 2017 (Action Item)

The minutes of May 5, 2017 were approved.

4. Chair Update

Mr. Bukowski introduced Ms. Linda Gerull, the City's new Chief Information Officer and Director of the Department of Technology (DT).

5. CIO Update

Ms. Gerull thanked Mr. Bukowski and City colleagues for their warm welcome. She then discussed her background, initial thoughts on DT's direction, strategic planning, priority projects, and COIT initiatives.

6. COIT Policy Update: Review and Removal of Existing COIT Policies (Action Item)

Mr. Matthias Jaime discussed COIT's policy development and outreach efforts over the last year, highlighted policies that were adopted by the Committee, and noted several upcoming policy priorities.

Mr. Jaime then reviewed the following policies with members, with the recommendation that all five be sunset:

- 1. Security Policy
- 2. Project Management Methodology Policy Communication Strategy
- 3. Environmentally Preferable Purchasing Requirements for Personal Computers and Servers
- 4. Green Information Technology Procurement Policy
- 5. Website Policy

A general discussion followed and a motion was passed and approved to sunset policies #1, #2, and #5. A consensus was also reached to revisit policies #3 and #4, and replace the two policies with one updated policy.

To view the full text of these policies, please visit http://www.sfcoit.org.

7. Program Update: Digital Services

Ms. Carrie Bishop provided an overview of the office's purpose and priorities, its background, strategies and techniques, relevant case studies, and examples of service re-design and impact seen so far. In addition, she discussed key projects and initiatives, organizational changes, her team's work plan, and capacity building efforts currently underway and going forward. Notably, Ms. Bishop encouraged all departments to engage with her team and welcomed comments and feedback.

8. Program Update: Digital Inclusion

Mr. Alex Banh, COIT's Digital Inclusion Officer, provided an overview of digital inclusion, data collection, and related outreach efforts thus far. Notably, he highlighted work being undertaken with service providers as well as partnerships and pilot programs slated to begin in early 2018.

A general discussion followed in which members considered the populations and needs being addressed, as well as potential partners and next steps.

9. Public Comment

There was no public comment.

10. Adjournment

The meeting adjourned at 11:21 a.m.