

Goal 1: Make Government More Efficient & Effective Through Technology

REPLACEMENT OF CITY'S PROPERTY TAX DATABASE SYSTEM

Sponsoring Department: Assessor-Recorder

Additional Goals Supported:

- Goal 2: Improve Public Access & Transparency
- Goal 4: Support & Maintain Critical City IT Infrastructure

Scope: The Assessor-Recorder has been using a COBOL-based AS/400 system since 2000 to track the City's \$170 billion in assessed property value. The current system has an outdated, non-relational database platform, which lacks the capability to access maps, deeds, and work papers to streamline the assessment process. The system is incompatible with other department systems containing data for the assessment process and does not allow for agile decision criteria queries and reporting. The risks of not updating the system are: increased costs from inefficiency; inaccuracies and inconsistencies in the data transmitted between departments; and ultimately a potential negative impact on City revenues.

The Assessor-Recorder seeks an updated property tax database system capable of handling all assessment functions in a fully integrated manner including document capture, reporting, and storage maintenance and conversion migration services/management. The system must provide the capability to electronically integrate with other systems used by other departments involved in the assessment process.

Anticipated Outcomes:

- Faster, more efficient turnaround in fulfilling valuation requests and capturing assessment information;
- More cohesive management, analysis and reporting of assessment information via interfaces with other department systems;
- Increased cost-effectiveness and control of application and integration development/maintenance; and
- More efficient, secure, and ecological workload management through conversion from a paper-based to a digital system.

Schedule/Status: The Assessor-Recorder is currently investigating options for project scoping and analysis. The project is estimated to begin within the next five years, but the exact date is contingent upon more information that the Department seeks from an analysis on project cost and implementation requirements.

Budget: The Assessor-Recorder currently estimates the purchase and implementation of a new property tax database system is approximately \$13 million; however, as this system will address many aspects of the Department's daily functions as well as interact with several other Department functions, the true cost is currently unknown. While the need for the project is imminent, the timeline is not yet decided. The Department will need to do project scoping, which is tentatively planned for FY 2013-14. The values in FY 2014-15 and FY 2015-16 serve as a placeholder as the exact needs and timeline will be contingent on the results of the project scope.

USES	FY 2013-14	FY 2014-15	FY 2015-16	FY 2016-17	FY 2017-18
Contract & Professional Services		\$500,000	\$2,500,000	\$6,000,000	\$4,000,000
Project Total		\$500,000	\$2,500,000	\$6,000,000	\$4,000,000
On-Going Costs			\$150,000	\$150,000	\$150,000