



City and County of San Francisco ICT PLAN

Message from the COIT Chair

On behalf of the Committee on Information Technology, I am pleased to present the City's second Five-Year Information and Communication Technology (ICT) Plan, which was adopted by the committee on February 28, 2013. This Plan builds on the successes of the first Plan, which was unanimously adopted by the Board of Supervisors in the Spring of 2011. Since that time, great progress has been made on several key initiatives discussed in that Plan, such as: the implementation of the new Human Resource and Payroll system (eMerge); citywide collaboration on Enterprise Agreements to realize economies of scale through IT contracting; and expanding data sharing efforts like the Economic Barometer, Open Data SF, and increasing the City's social media presence.

As required by the City's Administrative Code, this updated Plan provides a framework for how the City can proactively plan for, fund, and implement projects over the next five years with the key strategic themes of Innovation, Sustainability and Resilience in mind. The information in this Plan will enable policy makers to make better and more informed decisions about how the City invests in information technology.

Over the coming five years, the Plan identifies four strategic goals that the City intends to pursue: using technology to make government more efficient and effective, improving public access and transparency, strengthening security and disaster preparedness, and supporting and maintaining critical City IT infrastructure. These goals, aligned with the City's IT financial strategies, will ensure that the City invests in the highest priority projects on the right timelines.

Technology enables us to improve existing government services, create entirely new services, and increase opportunities for engagement with the public. With this document, the City can plan, budget, and implement technology initiatives to benefit all of the people who live, work and play in San Francisco, the Innovation Capital of the World!

Sincerely,

A handwritten signature in blue ink that reads "Naomi M. Kelly".

Naomi M. Kelly
City Administrator
COIT Chair